



QUALITY, ENVIRONMENTAL AND ENERGY MANAGEMENT POLICY

The Management defines its Quality and Environmental Policy as "The continuous improvement of all processes, products and services of KERABEN GRUPO, hereinafter referred to as "Company" and is developed through all the actions described in its Integrated Management System, based on the Standards in force, ISO 9001, implemented in the production centres of Nules and Alcora, ISO 14001 and ISO 50001, implemented in the production centre of Nules. The context of the Company is defined in our Quality and Environmental Management Manual.

This policy can be broken down into the following general objectives:

- As a company that specializes in spray-drying mineral clays and in the design, development, manufacture and sale of ceramic tiles, given its close awareness of the sector's stringent demands and high level of competition, ongoing improvements to its processes are an unwavering basic priority for the Company. This is achieved through efforts to guarantee the highest possible quality standards so as to meet CUSTOMER and consumer expectations.
- Compliance with the applicable legal requirements in force, governing environmental aspects, quality control, and energy consumption, together with any other requirements to which the company subscribes.
- The advancement of its workforce, through staff training programmes at all levels of the company, and the provision of environmental training for its employees and initiatives aimed at boosting their environmental awareness.
- A commitment to the environment. Documentary controls of all environmental aspects of the company and its environmental impacts in order to assess them and seek ways of minimizing impacts that might be detrimental to the environment.
- The development, introduction, and espousal of energy efficiency criteria, and processes that help facilitate ongoing improvements, making sure that energy-related aspects and our performance in this field are monitored and controlled. Contributing to efficient sustainable energy use and to the control, assessment, and reduction of the effects of climate change, focusing on quantifying our carbon footprint (greenhouse gas emissions).
- As an authorized non-hazardous waste management company, to reclaim this waste.
- The active involvement of all Company's workforce in striving to achieve quality, ongoing improvements, and positive impacts on the environment, making sure that these factors can be measured through appropriate indicators.
- The setting of goals, their review, and compliance with them, in order to meet our commitment to customers in the fields of quality, ongoing environmental improvements, and efficient energy use. The company undertakes to set preventive measures in place and to ensure ongoing improvements in these areas insofar as this is possible.
- This policy is made known to our staff and collaborators, and it is available to the public when required.

Based on these policy guidelines, the Company establishes and reviews its quality and environmental objectives, as well as those derived from the monitoring of energy efficiency and our carbon footprint in the centres accredited under these seals.

José Luis Lanuza
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